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Parents and carers of young people with Special Educational Needs and or Disabilities (SEND) are being encouraged to share their views about the services they receive in their local area.

Working with the Sefton Parent and Carer Forum, Sefton Council has launched the ‘SEND Parent and Carer Spring 2021 survey’, to gather information about services in health, education and social care.

This follows the ‘SEND Parent and Carer survey’ that was carried out in November 2019, which gave an insight into whether people are seeing an improvement in the help and support they are receiving.

The 2021 survey will help us continue to understand what is going well, where improvements can be made and enable the SEND Continuous Improvements Board to monitor experience, involvement and satisfaction.

We are encouraging as many people who are involved with SEND services to complete the survey. Entries will also be put into a prize draw to win one of three £50 shopping vouchers.

Cllr John Joseph Kelly, Sefton Council’s Cabinet Member for Children, Schools & Safeguarding, said:

**“The views and experiences of parents and carers are invaluable in making sure that children and young people with Special Educational Needs and or Disabilities (SEND) receive the education, health and social care that they deserve.**

**“We want to make sure we are delivering the best services possible and I would therefore, encourage people to fill in the survey to make their voices heard.**

Cllr. Paul Cummins, Chair of Sefton’s SEND Continuous Improvements Board said:

**“Our main aim is to continue to improve the lives of children and young people with Special Educational Needs and or Disabilities (SEND), as well as their families and support networks.”**

**“The information taken from the survey is vital as it will help us shape how we deliver our services to them, even more effectively.”**

Follow the link to complete the survey which is open until the 26th March 2021: <https://yourseftonyoursay.sefton.gov.uk/business-intelligence/sefton-parent-carer-send-survey-2021>